



# USER MANUAL



# WE HAVE YOU COVERED

Our passionate team brings you innovative, quality mobility solutions. Our products are reliable, sleek, and designed with simplicity so that you can rest assured that they work when you need them.

Thanks to our out of the box thinking, we are vigilant to meet your mobility needs with our simple and practical solutions. We recognize the important role that safety plays in consumer choices and are proud to offer a line of products that maintain the safety features found in your vehicle. Backed by third party verification for compliance to applicable Federal Motor Vehicle Safety Standards and Canadian Motor Vehicle Safety Standards, our products are engineered for safety and durability.

Our commitment to quality and safety along with our genuine desire to meet your mobility needs makes for a product we are sure you will be proud to own.





**LINK**

## LINK FUNCTIONS

The **LINK** is a pivoting and lowering seat base that uses your vehicle's original seat which affords comfort and freedom. The user-friendly functions of the **LINK** make it a breeze to operate.



### **POWER**

Use the **POWER** button on top of the pendant to activate it. A blue light will indicate that the pendant is active and will allow you to use your **LINK**. This light will flash during movements. If the pendant is not used for ten (10) seconds, the light will go off and the pendant will no longer be active. Simply press the power button on the top of the pendant again to activate.

### **IN**

Use the  button to move the **LINK** into the vehicle.


### **OUT**

Use the  button to move the **LINK** out of the vehicle.


# LINK


## SEAT ADJUSTMENTS




Use the  button to move the seat forward.

Use the  button to move the seat backward.

Use the  button to tilt the seat of the seat upward.

Use the  button to tilt the seat of the seat downward.

**PLEASE NOTE:** The seat adjustments will only be available to you once the **LINK** is completely inside the vehicle and the cycle of the **LINK** is complete. If you have pushed the **POWER** button, the blue light is on and the seat adjustment buttons do not work, make sure the **LINK** has completed its full cycle and is fully 'IN'. Use the  button until the **LINK** and seat no longer move to ensure the cycle is completed.

## LINK LIFT UP FEATURE

The **LINK** system can be equipped with a **LIFT UP** feature.

This innovative feature offers you the possibility of having the **LINK** assist you in standing once you have exited the vehicle. It can also make transferring onto the **LINK** easier, by adjusting the tilt angle of the seat to fit your needs.

This feature is incorporated into the **LINK**'s programming by your mobility service provider – where you purchased the **LINK**. Please make sure you understand clearly how this feature can be of benefit to you. If you will be using the **LINK** simply to level transfer, your mobility service provider will simply omit the option in your **LINK**'s programming.




This feature **cannot** be added or modified by you.  
It is only available through a certified **Adapt Solutions** mobility service provider.



## USER GUIDE




### ENTERING YOUR VEHICLE

#### Follow the next few steps:

- After opening the door, retrieve the hand held pendant.
- Push the **POWER** button on the top of the pendant to activate it. The light in the top corner will turn blue. This light will flash during movements. If the pendant is not used for ten (10) seconds, the light will go off and the pendant will no longer be active. Simply press the power button on the top of the pendant again to activate.
- Press and hold the  button until the **LINK** has reached a desired height for your transfer.
- Once you are comfortably positioned on the **LINK**, press and hold the  button until the **LINK** has completed its cycle and is inside the vehicle. At any time throughout the movements you may release the button and the **LINK** will stop, allowing you to reposition. Once you are ready to continue, simply press and hold the  button to resume your ascent into the vehicle.
- Close your vehicle door and replace the hand held pendant.
- Use the steps outlined on page 3 to adjust your seated position for appropriate legroom, space, positioning and comfort inside your vehicle.

## USER GUIDE EXITING YOUR VEHICLE

### Follow the next few steps:

- Start by removing your seat belt and opening the door.
- Locate the hand held pendant.
- Push the **POWER** button on the top of the pendant to activate it. The light in the top corner will turn blue. This light will flash during movements. If the pendant is not used for ten (10) seconds, the light will go off and the pendant will no longer be active. Simply press the power button on the top of the pendant again to activate.
- Press and hold the  button until the **LINK** has reached a desired height for your transfer. At any time you may release the button and the **LINK** will stop moving allowing you to reposition. Once you are ready to continue, simply press and hold the  button to resume your descent out of the vehicle.
- Once you have transferred out of the seat, press and hold the  button until the **LINK** has returned completely inside the vehicle.
- Replace the hand held pendant and close your vehicle door.



NEVER TRY TO OPERATE THE **LINK** WHILE THE VEHICLE DOOR IS CLOSED OR IF THE VEHICLE IS IN MOTION.



## MANUAL BACKUP

Your new **LINK** is equipped with a manual backup system. If you were to encounter a power failure or other functional problem, this backup system will allow your seat to be returned to the inside of your vehicle.

**IMPORTANT: This feature cannot be used with a passenger seated on the unit and will require physical effort.**

Please look through the following pages for the steps to follow and details on how to use this feature. For further instruction on how to use the manual backup, a short video can be found on our **YouTube** page:

**AdaptNEWS**, under '*LINK manual backup procedure*'.

**Please contact your dealer for full diagnostics and needed repairs.**



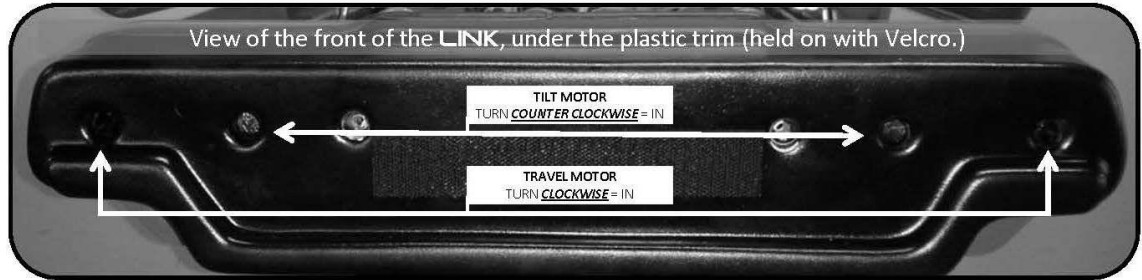
If your **LINK** will not run and the seat is outside of the vehicle. Follow the steps outlined in the next few pages to manually return the seat into the vehicle. (Note: *If your LINK has the LIFT UP feature, two additional steps must be done first, found on page 13.*)

## MANUAL BACKUP (MOTOR LOCATION)

Remove the plastic trim stamped with the word **LINK** on it at the very front of the unit. It is simply fastened with Velcro tabs on either side. (Note: The trim underneath it does not need to be removed.)



There are four (4) holes under the trim on the front of the unit. The two outer holes move the TRAVEL motor and the two inner holes move the TILT motor.



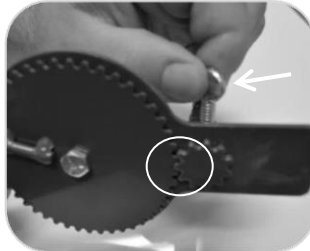
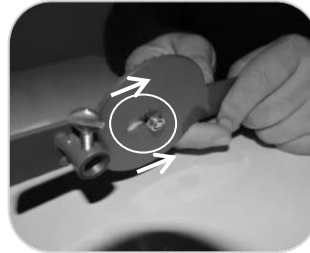
The third motor is the PIVOT and it can be found at the back of the **LINK**. (Shown far right: The backup tool has been designed to curve for the pivot motor, in case your vehicle is equipped with a center console.)



## MANUAL BACKUP (BACK UP TOOLS)

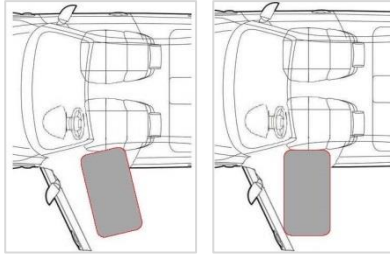
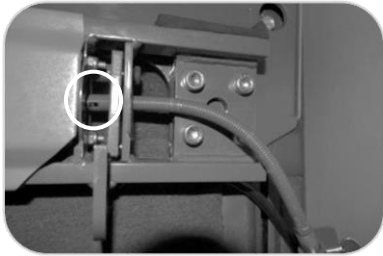
To move these motors manually, you have been supplied with backup tools that can be found in a pouch, next to this user manual. The three pieces below require assembly as follows:

Grasp the first two pieces by their respective handles and insert the nut into the slot, then slide it to lock it in place. Next, take the long, spring like piece and slide it into the assembled tool so that the two gears meet up and lie flush. Then, simply tighten thumb screw.

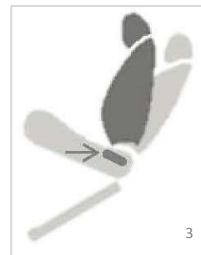
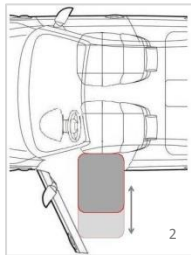


## MANUAL BACKUP (CONTINUED)

1) Our first step requires this assembled tool. It attaches to the end of the PIVOT motor of the **LINK**. Insert the split end socket into this opening and fit it onto the end of the pivot motor. Turn the handle of the tool **CLOCKWISE** to make the **LINK** pivot into the vehicle. Turn until the **LINK** is at a 90 degree angle with the vehicle. It will likely be touching the door of the vehicle.



2) Next, we need to move the TRAVEL motor until the seat is almost touching the steering wheel. To do this, use the ¼ inch hex tool (ratchet) in the outer hole and turn **CLOCKWISE**. Check periodically how close you are to the steering wheel as you do not want to force the seat and risk it getting jammed. 3) Then, use the lever on the side of the seat (or button if equipped with power recline) to tilt the seatback as far forward as possible. This will give you more space to clear the steering wheel.



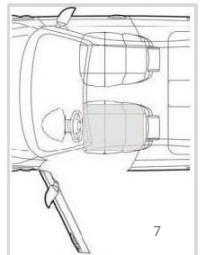
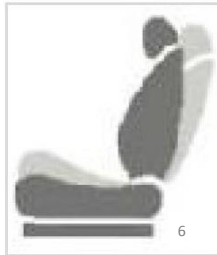
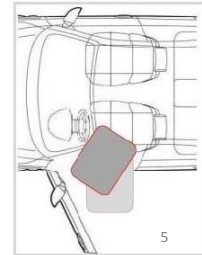
## MANUAL BACKUP (CONTINUED)

4) Now we will move TILT motor using the inner hole and turning our ¼ inch hex tool (ratchet) COUNTER CLOCKWISE. Tilt the seat down until it is just touching the steering wheel by turning the tool COUNTER CLOCKWISE.

5) We now return to the PIVOT motor and turn CLOCKWISE until the seatback has just cleared the steering wheel.

6) Next, we move the TILT motor until the seat becomes completely level. Use the inner hole and turn COUNTER CLOCKWISE until the seat is parallel with the floor of the vehicle.

7) Our last step is to PIVOT until the seat is completely inside the vehicle. Turn the PIVOT tool CLOCKWISE until the seat is returned to its original position in the vehicle.



## MANUAL BACKUP (LIFT UP FEATURE)

If your **LINK** is equipped with the LIFT UP feature, there are two (2) additional steps that must be done first:



## MANUAL BACKUP (LIFT UP FEATURE)

I. Using the ¼ inch hex tool (ratchet) in the inner hole; turn **CLOCKWISE**. Turn and **TILT** until the unit is almost touching the ground. (**Note:** Even though the visual indicator on the front of the unit says to turn counter clockwise, you must turn **clockwise** at this step)



II. Then **TRAVEL** the seat back using the ¼ inch hex tool (ratchet) in the outer hole and turn **CLOCKWISE** until the seat is level. Then simply follow the aforementioned steps.



**\*NOTE:** Be careful not to disconnect or constrict the wires when manually moving the **LINK**.  
Once the problem is resolved, do not forget to return your back up tools to where you found them.  
**Please contact your dealer for full diagnostics and needed repairs.**

## RECOMENDED MAINTENACE

To keep your **LINK** running properly for many years to come, please follow the recommended maintenance:

Once a year or every 1000 cycles, whichever occurs first, have your Mobility Service Provider perform a visual inspection of all moving parts. Moving parts should be cleaned and greased using petroleum based liquid spray grease.

**IMPORTANT: DO NOT EVER GREASE THE GREEN NYLON SLIDES OR THE LINEAR ACTUATOR SCREWS.**





## HAND PENDANS L.E.D. LIGHT REFERENCE



- **BLUE:** Normal. Ready for use.
- **YELLOW:** Reduced Power Mode. (see below)
- **RED:** Problem detected. Do not use the **LINK**.  
*Contact your Mobility Equipment Dealer.*
- **GREEN:** No response or 12 volt power supply failure.

### **YELLOW: REDUCED POWER MODE**

In the unlikely event that the vehicle's battery (12V) is disconnected or fully drained at the same time as the 9V battery (**LINK** memory back up) is disconnected or fully drained, the **LINK** will go into **Reduced Power Mode** to prevent damage to the vehicle and to itself.

### **How to exit Reduced Power Mode**

The **LINK** must run a full cycle. Use this time to visually inspect each movement.  
**NOTE:** It is possible that the **LINK** will stop through its cycle as it is running on reduced power. Visually confirm nothing is impeding the movements and then simply press the **IN** or **OUT** button again to continue the cycle.



## LINK AUDIBLE WARNINGS

Audible Signal	Meaning	Description
<b>BEEEEEP</b>	Overload Protection	A safeguard against the application of excessive force on the mechanical components of the <b>LINK</b> . The overload protection prevents damage to the unit.
<b>BEEP-BEEP</b>	Obstruction	Something is impeding the <b>LINK</b> from moving. The <b>LINK</b> has detected an obstruction.
<b>BEEP-BEEP-BEEP</b>	12v Power Fluctuation	A problem with the 12 volt power supply. It could be a low car battery or a faulty power supply connection.
<b>BEEP-BEEP BEEP-BEEP</b>	9v Battery	The <b>LINK</b> 's memory back up battery (9 volt) is low or dead. Please replace battery as soon as possible.

**Please contact your dealer for full diagnostics, maintenance and needed repairs.**



Read and understand the operating instructions before using the unit. Failure to follow the operating instructions could result in **bodily injury or damage** to the unit.

**MAXIMUM WEIGHT CAPACITY:** 350 lbs.

**POSSIBLE INJURY:** The **LINK** seat requires space for operation. Tilt head as necessary to avoid contact with “A” pillar.

**COMPONENTS IN MOVEMENT:** *Pinching Risk* – Keep your hands and fingers away from moving components.

**POSSIBLE BODILY INJURY OR DAMAGE TO THE LINK.**

- Do not step on the cover.
- Do not recline seat back during operation.
- Stored items could become entangled in the **LINK** unit. Store items away from the unit.
- The **LINK** seat requires space for operation. Park in spaces with ample room to the side of the vehicle. Check for sufficient clearance prior to operating the **LINK**.

**⚠ WARNING:** This product can expose you to chemicals including benzene, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

### **3 YEAR LIMITED WARRANTY LINK**

Adapt Solutions # 1 Ltd. (Adapt Solutions), warrants to the original purchaser of a **LINK** that the equipment is free from defects in material and workmanship for a period of three years from date of purchase.

During the first year of the warranty, Adapt Solutions will supply the replacement parts as well as a pre-set monetary amount (determined by Adapt Solutions) for the repair if a defect in material or workmanship is discovered. After the initial year of this warranty, only parts and components are covered. This warranty does not cover labour and other services after the initial year. Freight and other related repair charges will be the responsibility of the original purchaser.

The only remedy for a defect in one of Adapt Solutions products shall be the repair or the replacement, at the discretion of Adapt Solutions, of the defective part or component. If repair or replacement is not commercially practical or cannot be timely made, Adapt Solutions may decide to refund the purchase price of the equipment instead of repairing or replacing the original equipment.

In no event shall Adapt Solutions be responsible for indirect, incidental or consequential damages, whether such damages arise from claims based on contract, warranty, tort (including negligence), strict liability or product liability.

All implied warranties, including any warranty of merchantability or fitness for a particular purpose, are limited in their duration to the length of the warranty stated above for the affected component.

This warranty is to the original purchaser only, and excludes product damage due to installation error, product misuse, product abuse, accidents, physical damage, damage in shipment, modifications not made by Adapt Solutions, or repairs undertaken by anyone other than authorized distributors.

## **TO OBTAIN WARRANTY PARTS OR REIMBURSEMENT**

### **You must follow these procedures:**

1. Obtain warranty authorization by calling your local Adapt Solutions dealer or Adapt Solutions directly at 1-866-641-0419.
2. Return the faulty Adapt Solutions component/equipment, freight prepaid, to the address provided by your Adapt Solutions dealer or Adapt Solutions with proof of purchase indicating the date purchased.

Adapt Solutions will pay for shipping back to the purchaser within the continental United States and Canada if a defect in materiel or workmanship is discovered. Return freight and repair charges will be the responsibility of the purchaser if the problem is not covered by warranty.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state/ province to province. Adapt Solutions specifically does not authorize any person to extend the time or scope of this warranty.

For further information regarding this limited warranty, please contact us by calling 1-866-641-0419 or by writing at the following address:

**Adapt Solutions / Warranty Department  
145 Damase-Breton  
St-Lambert-de-Lauzon, Québec  
G0S 2W0 Canada**

## WARRANTY REGISTRATION

Adapt Solutions #1 Ltd located in St-Lambert-de-Lauzon, Québec, Canada, warrants this product to be free from any manufacturer's defect and workmanship for a period of three years from the date of purchase. This product has to be installed by an authorized dealer and has to be operated properly to be warranted. This warranty is limited to the original purchaser and does not cover defects on the vehicle. The warranty registration must be completed and returned within 30 days of purchase. This warranty does not cover abnormal wear or damages resulting from an accident, misuse, neglect or if the product has been altered in any way or aspect. Defective parts must be returned by an authorised dealer, who will have received a prior return authorization from Adapt Solutions #1 Ltd. All warranted parts shall be sent to Adapt Solutions #1 Ltd prepaid. Parts will be replaced or repaired at Adapt Solutions #1 Ltd discretion.

Date installed: \_\_\_\_\_  
Dealer: \_\_\_\_\_  
Dealer signature: \_\_\_\_\_

## TO KEEP FOR YOUR RECORDS

(Place serial number here)

# WE ARE THE SOLUTION

*Please contact your dealer for immediate assistance*

Dealer:

TF 1.866.641.0419 | [tech@adaptsolutions.com](mailto:tech@adaptsolutions.com)



145 Damase-Breton | Saint-Lambert, Qc G0S 2W0

TF 1.866.641.0419 | Fax 418.889.9838 | P 418.889.0419

[www.adaptsolutions.com](http://www.adaptsolutions.com)

