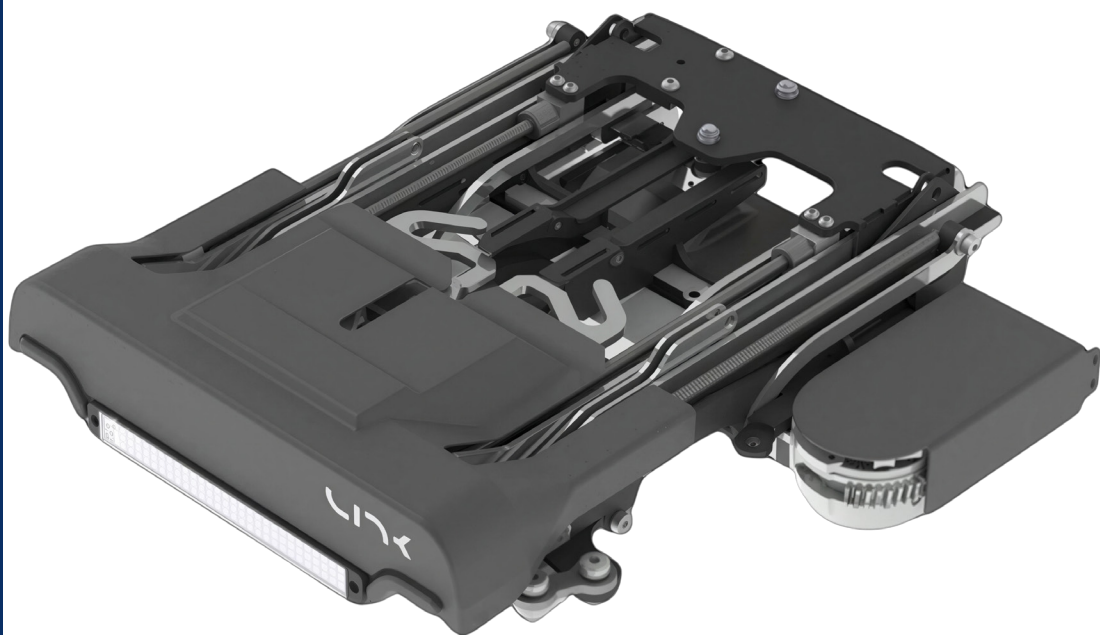


LINK 2.0

USER MANUAL



WELCOME

This product has been designed to help make vehicle access easier and safer, while preserving the comfort, appearance, and safety features of your vehicle's original seat.

Please take the time to carefully read this User Manual, including all safety information and warnings, before operating the LINK 2.0. This manual contains important information regarding safe operation, system status indicators, warning lights and tones, maintenance, and proper use of the product. The emergency backup system should only be used in an emergency situation. Following these instructions will help ensure reliable performance and long term durability.



Please keep this manual in the vehicle for future reference. If you have any questions regarding the operation, maintenance, or service of your LINK 2.0, please contact your authorized Adapt Solutions dealer.

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IMPORTANT SAFETY INFORMATION

IMPORTANT

Failure to follow these instructions may result in serious injury or death, or damage to the unit or vehicle.

PROPER USE AND MAINTENANCE REQUIRED

- The LINK must be used only as intended and in accordance with all instructions in this manual.
- The LINK must be properly inspected and maintained as specified within this manual.
- Required maintenance must be performed every 1,000 cycles or 365 days, whichever occurs first.
- Failure to follow proper use and maintenance requirements will lead to unsafe operation and may result in serious injury, death, or equipment damage.
- Do not continue using the LINK if abnormal operation, unusual noise, or damage is observed.

MAXIMUM WEIGHT CAPACITY: 350 LBS

This includes the user and all items on the seat.

- One seated user only.
- Do not carry additional passengers or hold a child or pet on your lap.

MOVING COMPONENTS, PINCH AND CRUSH HAZARD

The LINK is a powered system that moves with force.

- Keep hands, arms, legs, clothing, and loose items away from all moving parts.
- Keep all persons and pets clear during operation.
- Never place any part of your body under, behind, or near the mechanism.
- Remain properly seated at all times during movement.
- Do not stand, lean, or shift position while the LINK is operating.
- Never attempt to stop or interfere with movement.

Contact with moving parts can cause serious injury or death.

IMPORTANT SAFETY INFORMATION

SAFE OPERATING CONDITIONS

- Operate only when the vehicle is parked on a flat, level surface.
- Ensure the door is fully open and the path of movement is clear.
- Ensure the LINK is fully inside the vehicle before vehicle movement.
- Stop operation immediately if the seat contacts any object or the ground.
- Keep your head, arms, and legs clear of the vehicle structure during movement.
- Release the control at any time to stop movement immediately.

STOP USE IMMEDIATELY IF

- There is unusual noise, vibration, or irregular movement.
- The unit shows visible damage.
- The system does not respond or behaves unexpectedly.
- Any warning light or audible signal indicates an issue requiring attention.

Stop using immediately and contact an authorized Adapt Solutions dealer.

AFTER AN ACCIDENT OR IMPACT

- Do not use the LINK after any collision or impact.
- The unit must be inspected and approved by Adapt Solutions before reuse.

Failure to do so may result in unsafe operation and increased risk of injury.

AUTHORIZED USE, SERVICE AND MODIFICATION

- The LINK must be installed, inspected, serviced, and maintained by an authorized Adapt Solutions dealer.
- Do not modify, alter, repair, or install non approved components.
- Do not use the unit for any purpose other than its intended use.
- Do not step, stand, or place weight on the LINK base or covers.
- Do not operate the LINK if required maintenance has not been performed.

Improper use, unauthorized service, modification, or lack of maintenance may result in unsafe operation, equipment failure, serious injury, or death.

IMPORTANT SAFETY INFORMATION

AUDIBLE WARNINGS AND SYSTEM ALERTS

The LINK is equipped with audible and visual warnings to indicate system status.

- Warning tones and alerts may indicate a malfunction or unsafe condition.
- Never ignore these warnings.

See a full list of warnings on page 13.

USER RESPONSIBILITY

By using the LINK, you acknowledge that:

- You have read and understood all safety instructions and warnings.
- You will use the product only as intended.
- You will maintain the product as required.

Failure to follow these instructions may result in unsafe operation, serious injury, death, or property damage.

CALIFORNIA PROP 65 WARNING

This product may expose you to chemicals including benzene, which is known to the State of California to cause cancer and birth defects or other reproductive harm.

For more information, visit: www.P65Warnings.ca.gov.

CONTROLS AND OPERATION

1.POWER 2.IN 3.OUT 4.FORWARD 5.BACK 6.UP 7.DOWN

BASIC MOVEMENT CONTROLS

- Press and hold OUT → The seat moves outward and lowers
- Press and hold IN → The seat returns inside the vehicle
- Release the button at any time to stop movement

SEAT ADJUSTMENTS

- The LINK allows you to adjust your seating position:
- Move seat forward.
- Move seat backward.
- Tilt seat up.
- Tilt seat down.

IMPORTANT CONDITION

Seat adjustments are only available when:

- The LINK is fully inside the vehicle.
- The movement cycle is complete.
- If adjustments do not work: **Press and hold IN until all movement stops, adjustments will then become available.**

MOBILE APP USE

Ensure your mobile device is connected to the LINK. Loss of connection may interrupt movement. If the system behaves unexpectedly stop use immediately and refer to the warning section.

PLEASE NOTE: The light on the front of the LINK will flash three times to confirm that the LINK is fully inside the vehicle.



VISUAL INDICATORS

What the lights mean.

- **BLUE:** Normal operation, system ready.
- **YELLOW:** Reduced Power Mode (see page 13).
- **RED:** Problem detected.
- **GREEN:** No response, 12-volt power issue.
- **BLUE/RED:** Maintenance required (see page 12).

L.E.D. BEHAVIOR

- The light turns on when the control is active.
- The light blinks during movement.
- The light may flash rapidly to indicate an invalid command.

AUTOMATIC POSITION MEMORY

The LINK automatically remembers your preferred seating position. Once adjusted, your position is saved. Each time the seat returns inside, it will return to this position.

SYSTEM SAFETY BEHAVIOR

The LINK includes built in protections to prevent unsafe operation. The system will automatically:

- Prevent outward movement if the door is closed.
- Disable adjustments while the seat is moving.
- Stop movement if a risk or obstruction is detected.
- If a command is not accepted, check system conditions and try again.

QUICK START GUIDE

The LINK can be operated using either the handheld pendant or the MY LINK mobile app. Both controls function the same way.

BEFORE YOU BEGIN

Before operating the LINK:

- Apply the parking brake.
- Ensure the door is fully open.
- Confirm the area around the seat is clear of people and objects.

ENTERING THE VEHICLE

1. Activate the control (pendant or mobile app).
2. Press and hold the OUT button.
 - The seat will move outward and lower.
3. Release the button when the seat reaches a comfortable transfer position.
4. Sit on the seat using a smooth and controlled motion.
5. Press and hold the IN button.
 - The seat will return into the vehicle.
6. Once movement is complete:
 - Close the door.
 - Adjust your seating position if needed.

EXITING THE VEHICLE

1. Open the vehicle door.
2. Activate the control (pendant or mobile app).
3. Press and hold the OUT button.
 - The seat will move outward and lower.
4. Release the button when the seat reaches a safe transfer position.
5. Transfer out of the seat.
 - Press and hold the IN button.
 - Return the seat fully inside the vehicle.

QUICK START GUIDE

IMPORTANT DURING OPERATION

- You can release the button at any time to stop movement.
- Always remain properly seated during movement.
- Keep your arms, legs, and clothing clear of moving parts.
- Stay aware of your leg positioning throughout the movement.

SEAT ADJUSTMENTS

Seat adjustments (forward, backward, tilt) are only available when:

- The LINK is fully inside the vehicle.
- The movement cycle is complete.

If adjustment buttons do not respond:

- Press and hold the IN button until all movement stops.
- Once complete, adjustments will become available.

IMPORTANT REMINDERS

- Never operate the LINK while the vehicle is moving.
- Never operate outward movement with the door closed.
- Always ensure the seat returns fully inside before driving.

LIFT UP FEATURE

The LINK system may be programmed with an optional Lift Up feature. This feature can assist the user in standing once outside the vehicle, or help adjust the seat angle for easier transfer.

This feature is configured by an authorized Adapt Solutions dealer.

It cannot be added, removed or modified by the user.

If your vehicle is equipped with this feature, ask your dealer to demonstrate its use.



MY LINK MOBILE APP

The MY LINK app is designed exclusively for the LINK 2.0 system and is an important part of the overall user experience. The app provides access to system information, status monitoring, maintenance reminders, and advanced intelligent features designed to help keep your LINK 2.0 operating properly over time.

To fully benefit from the intelligent functions and connected features of the LINK 2.0, the system must be paired to a compatible smartphone using the MY LINK app. Simply downloading the app does not activate LINK 2.0 features. Initial setup and Bluetooth pairing must be completed by your authorized Adapt Solutions dealer during installation or delivery of the vehicle.

Once connected, the MY LINK app helps support advanced diagnostics, system monitoring, and software related functions that are part of the LINK 2.0 platform. Without an active connection to the app, certain intelligent and connected features of the LINK 2.0 may not be available.

Download the MY LINK app by scanning the QR code below or by searching "MY LINK" on the Apple App Store or Google Play Store. Follow the on screen instructions to complete login and setup.



For additional support, app instructions, and updates, please visit www.adaptsolutions.com or contact your authorized Adapt Solutions dealer.

MAINTENANCE AND SERVICE

REQUIRED SERVICE

Proper maintenance is required to ensure the LINK operates safely and reliably. Failure to follow maintenance requirements may result in unsafe operation, equipment damage, or serious injury, and may void warranty coverage.

REQUIRED MAINTENANCE INTERVAL

- Service every **1,000 complete cycles**, or every **365 days**, whichever occurs first.
- This service must be performed by an authorized Adapt Solutions dealer.

WHAT MAINTENANCE INCLUDES

- Inspection of mechanical components for wear, damage, loose or improperly secured components or abnormal operation.
- Inspection of electrical components and connections.
- Replacement of worn, damaged, defective, or unsafe components identified during maintenance inspections.
- Lubrication of moving parts.
- System adjustments and operational verification.
- Software updates and software verification.

MAINTENANCE ALERTS

- L.E.D. flashing red and blue (see p.7).
- Repeated maintenance reminder beeps (see p.13).

IF MAINTENANCE IS OVERDUE

- System performance may be reduced.
- Components may wear prematurely.
- Operation may become unsafe.
- Continued use without required maintenance may result in unsafe operation and must be avoided.

SERVICE REQUIREMENT

- Maintenance must be performed by an authorized Adapt Solutions dealer only.
- The system cannot be reset or serviced by the user.
- Proof of maintenance may be required for warranty claims.

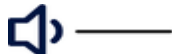
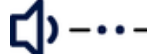
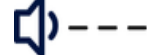
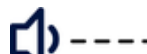


SYSTEM ALERTS & WARNINGS

The LINK uses audible tones and visual indicators to communicate important information about the system. If you are unsure what a tone or light means, refer to the information below.

AUDIBLE WARNING TONES

What the tone means and what to do.

Tone		Meaning	What to do
	3 rising beeps	The system is powering on	Contact your dealer if this occurs unexpectedly or repeatedly.
	1 long high pitched beep	Overload Protection	Stop using the LINK and have it inspected before using it again.
	Alternating beeps	Motor Overload	Stop use and contact your dealer if the issue persists.
	2 short high pitched beeps	Pivot Obstruction	Check for object blocking movement. If damage visible, stop use and contact your dealer.
	3 long beeps	Maintenance Reminder	Schedule maintenance service with your dealer.
	4 low beeps	Command denied to prevent injury or damage	Check conditions. If warning remains, stop use and contact your dealer.



IMPORTANT SAFETY REMINDER

If the LINK operates abnormally, makes unusual noises, stops unexpectedly, or displays repeated warnings, stop using the system and contact your authorized Adapt Solutions dealer.



REDUCED POWER MODE

If the vehicle's 12V battery is disconnected or fully drained, the LINK enters Reduced Power Mode as a safety precaution to protect the vehicle and device. It must complete a full cycle before normal operation resumes. This is expected and supports long-term reliability.



When in doubt, stop using the LINK and contact your authorized Adapt Solutions dealer.

TROUBLESHOOTING

Common issues and recommended actions.

Issue	Check	Action
Seat stops moving	- Check for an object blocking movement. - Confirm door is open and path is clear.	Try again. If stops again, contact dealer.
Adjustment buttons do not work	Confirm the seat is fully inside the vehicle and movement is complete.	Press and hold 'IN' until all movement stops, then try again.
No response from app	- Check phone connection, Bluetooth. - Check LINK's power source (vehicle battery).	Restart the app. If still no response, contact dealer.
No response from pendant	Check whether the pendant is activated and the indicator is on.	Press 'POWER' again. If the indicator shows a fault, contact dealer.
Warning tone repeats	Check for visible obstruction or obvious abnormal condition.	Stop using LINK and contact dealer.
Maintenance reminder active	Service is due.	Schedule maintenance with your authorized Adapt Solutions dealer.

EMERGENCY BACKUP SYSTEM

EMERGENCY USE ONLY

The emergency backup system is designed only to return the LINK safely inside the vehicle if normal operation is not possible. It must only be used if the LINK does not respond to the pendant or MY LINK app and the seat is stuck outside the vehicle.

Do not use this procedure if the seat is already fully inside the vehicle. Improper use may result in equipment damage or personal injury. This procedure requires physical effort and must never be performed with a person or pet seated on the unit.

BEFORE USING THE EMERGENCY BACKUP SYSTEM:

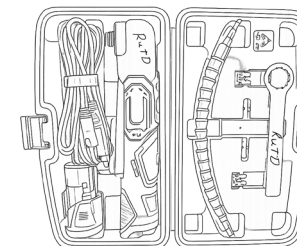
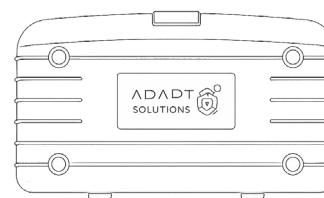
- **IMPORTANT:** Disconnect the LINK 12V power supply before starting.
- Keep all persons and pets clear of the unit.
- Remove any objects that could interfere with movement.
- Ensure nobody is seated on the unit.

IMPORTANT SAFETY INFORMATION

- Keep hands, fingers, and body parts clear of moving components.
- Move the seat slowly and carefully.
- Stop immediately if you feel resistance, notice abnormal movement, or hear unusual noise.
- The objective of this procedure is only to return the seat fully inside the vehicle.

TOOLS REQUIRED

Use the emergency backup kit supplied with the vehicle, that includes : Power tool, adapter and cables, drive bit and socket tools.



EMERGENCY BACKUP SYSTEM

SIMPLIFIED PROCESS OVERVIEW

The exact movement sequence may vary depending on the position of the LINK. In general, the process includes:

1. Adjusting the seat tilt to create clearance.
2. Rotating the seat inward.
3. Moving the seat back into the vehicle.
4. Completing final positioning until the LINK is fully inside the vehicle.

This section is intended for emergency reference only. For detailed motor locations, tool setup, and step-by-step instructions, scan the QR code below to access the video or reference guide.

AFTER EMERGENCY OPERATION

Once the LINK has been fully returned inside the vehicle:

- Do not attempt to use the LINK again.
- Contact your authorized Adapt Solutions dealer immediately.
- The LINK must be inspected and reset before it is returned to normal operation.



Scan the QR code to watch
the manual backup video

WARNING

Do not use the LINK after a manual backup operation. Contact your authorized Adapt Solutions dealer for inspection, diagnostics, and any required repairs before returning the LINK to normal operation.

3-YEAR LIMITED WARRANTY

Adapt Solutions #1 Ltd. ("Adapt Solutions") warrants to the original retail purchaser that the LINK is free from defects in materials and workmanship for a period of three (3) years from the date of purchase or four thousand five hundred (4,500) complete LINK cycles, whichever occurs first. One complete LINK cycle means one full outward and inward movement of the LINK.

This limited warranty applies only to the original installation and is non-transferable.

This limited warranty does not limit any rights the purchaser may have under applicable consumer protection laws.

COVERAGE TERMS

During the first year of coverage, if a defect in materials or workmanship is confirmed by Adapt Solutions or an authorized Adapt Solutions dealer, Adapt Solutions will provide replacement parts and a predetermined monetary allowance toward labor, in accordance with Adapt Solutions' applicable warranty labor allowance.

After the first year, this limited warranty covers replacement parts only. Unless otherwise required by applicable law, all labor, diagnostic time, freight, travel, and other service-related costs after the first year are the responsibility of the purchaser.

WARRANTY CONDITIONS

- The LINK must be installed, inspected, maintained, and repaired by an authorized Adapt Solutions dealer or a service provider approved by Adapt Solutions, using only genuine Adapt Solutions parts or parts approved by Adapt Solutions.
- The LINK must be maintained in accordance with Adapt Solutions requirements, including mandatory service every 1,000 cycles or 365 days, whichever occurs first.
- The LINK must be used only as intended, within its designed operating limits, and in accordance with all instructions, warnings, and safety guidelines in this manual.
- The LINK must not be subjected to misuse, neglect, improper operation, abnormal conditions, or continued use after a fault, irregular movement, or unusual noise is noticed.
- If the LINK has been involved in an accident, collision, impact, or external force, it must be fully inspected and approved by Adapt Solutions before further use.
- Failure to meet these conditions may result in denial of warranty coverage to the extent permitted by applicable law.

WHAT IS NOT COVERED

- Normal wear and tear or cosmetic conditions that do not affect functionality.
- Damage resulting from improper installation, misuse, abuse, overloading, neglect, or lack of required maintenance.
- Damage caused by obstruction, interference, or contact with vehicle components, accessories, ground surfaces, or external objects.
- Damage caused by operation outside the LINK's intended use, environment, or physical limits.
- Damage caused by unauthorized repair, modification, or service.
- Damage following an accident, collision, external impact, or force, unless the LINK has been inspected and approved by Adapt Solutions before further use.

Costs related to removal, transportation, reinstallation, downtime, substitute equipment, or loss of use, unless otherwise required by applicable law.

3-YEAR LIMITED WARRANTY

(Continued)

EXCLUSIVE REMEDY

To the fullest extent permitted by law, Adapt Solutions may repair or replace the defective component at its discretion.

If repair or replacement is not commercially feasible or cannot be completed within a reasonable time, Adapt Solutions may elect to refund the original purchase price paid for the LINK product.

The remedies described in this limited warranty are the sole and exclusive remedies available under this warranty, subject to any rights the purchaser may have under applicable law.

LIMITATION OF LIABILITY

To the fullest extent permitted by law, Adapt Solutions shall not be liable for indirect, incidental, special, or consequential damages, including but not limited to loss of time, loss of use, inconvenience, commercial loss, or substitute equipment costs, regardless of the legal theory under which such damages are claimed.

Some states, provinces, or territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

OBTAINING WARRANTY SERVICE

1. Contact your authorized Adapt Solutions dealer to initiate a warranty claim.
2. Report any suspected defect as soon as reasonably possible after discovery, and no later than ten (10) days after discovery where permitted by law.
3. Provide proof of purchase, product identification, installation information, service history, cycle count, and a description of the suspected defect, if requested.
4. Do not return any product or component unless instructed by Adapt Solutions or an authorized Adapt Solutions dealer.
5. Defective parts may be required to be returned freight prepaid, as instructed, unless otherwise required by applicable law.
6. If the claim is not covered by this limited warranty, all associated inspection, diagnostic, labor, freight, travel, repair, and service-related costs remain the responsibility of the purchaser.

If you do not have an authorized Adapt Solutions dealer, use the dealer locator to find the nearest authorized location: www.adaptsolutions.com/dealer.

LEGAL NOTICE

This warranty gives you specific legal rights. You may also have other rights that vary by state, province, or territory.

Adapt Solutions does not authorize any person or entity to extend, modify, or alter the scope or duration of this limited warranty. Any such promise, representation, or change is not valid unless confirmed in writing by Adapt Solutions.

For further information regarding this limited warranty, contact Adapt Solutions by calling **1-866-641-0419** or by email at info@adaptsolutions.com.

USER AND DEALER AKNOWLEDGMENT

This page is intended for delivery review and record keeping.

USER AKNOWLEDGEMENT

By signing below, the customer acknowledges that:

- The LINK operation has been demonstrated.
- The user manual has been provided.
- The safety warnings, operating instructions, and maintenance requirements have been reviewed.
- The LINK must be used only as intended and within its designed operating limits.
- Required maintenance and inspections must be performed as specified in this manual.
- The LINK must not be used if abnormal operation, damage, or an unsafe condition is observed.
- Any accident, impact, or unusual event requires inspection by an authorized Adapt Solutions dealer before continued use.

Failure to follow the instructions, warnings, and maintenance requirements in this manual may result in unsafe operation, serious injury or death, and may affect warranty coverage to the extent permitted by applicable law.

DEALER DELIVERY CONFIRMATION

Dealer name _____

Customer name _____

Vehicle _____

Date of delivery _____

Customer signature _____

Dealer representative _____

☐ Operation demonstrated to customer

☐ Safety warnings reviewed

☐ Warranty terms reviewed

☐ Maintenance requirements reviewed

PRODUCT INFORMATION

Serial number _____

Bluetooth ID _____

LINK name _____

Dealer _____

Date installed _____



USER MANUAL

LINK 2.0



145 Damase-Breton, Saint-Lambert-de-Lauzon,
Quebec, Canada, G0S 2W0

www.adaptsolutions.com

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Email: info@adaptsolutions.com

All illustrations, descriptions, and specifications in this manual reflect the most current product information available at the time of publication. Adapt Solutions #1LTD reserves the right to modify any details at any time without prior notice.

